

Date:

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# McA Direct Returns Form

Customer Name	
Order Number (can be found on the label of your parcel)	
Email Address	
Phone Number	

Item(s):	Reason(s):
e.g. 4 x Rowan Cocoon shade 804 Shale	e.g. changed mind about colour

Please post your return to:

McAree Brothers  
19 Howe Street  
Edinburgh, EH3 6TE

Your refund will be processed as soon as the returned items have arrived in Edinburgh.

We suggest obtaining a posting receipt from the post office when you return your items. They normally provide these free of charge.

If you would like to order any additional items, please do so by placing a new web order through McA Direct.

Please remember, returns must be made within 14 days of receiving your order. Please include the receipt from your

original order with the items you wish to return. Furthermore, we cannot take back odd balls left over once you have knitted your garment.

Please visit our website ([www.mcadirect.com](http://www.mcadirect.com)) to view our full returns policy. If you have any further queries, please contact our Edinburgh branch on 0131 558 1747 between 9:30 and 5:30, Monday to Saturday.